

Cardiovascular Consultants, Inc, PS



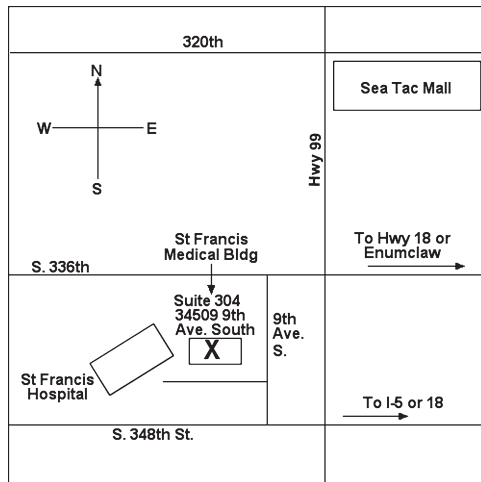
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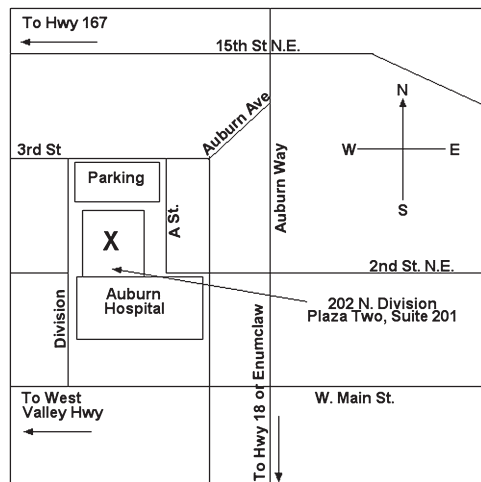
202 N Division, Plaza Two; Suite 201
 Auburn WA 98001
 253.939.1230

www.cvcwa.com

Federal Way Office Map



Auburn Office Map



Welcome to Cardiovascular Consultants, Inc., P.S.

We are committed to providing comprehensive evidence based cardiology care in a personal, caring setting. Our physicians are all board certified cardiologist and take pride in staying in the forefront of advances in cardiology medicine.

Office Locations

The Physicians see patients at our Auburn or Federal Way offices. Please let us know which office is the most convenient for you to visit.

After Hours

One of our physicians is always on call. If the office is closed, please call 253-922-4444.

Hospitalization

If you need hospital care, the physicians are on staff at Auburn Regional, St. Francis, St. Joseph's and Multicare.

Emergency Care

In emergency situations, **DIAL 911 IMMEDIATELY**. Our physician on call will be contacted directly by emergency services.

Appointments

Initial appointments can be scheduled by telephone. We try to schedule your follow-up appointment at the end of each visit. In most cases, a referral from your primary care doctor is required to make an appointment. If the appointment is of an urgent nature please inform us of that and a nurse will triage the visit.

We will call and confirm your appointment on the day before your visit.

If you are unable to keep your appointment, please let us know so that we can use the time for another patient. You can be assessed a late cancelation fee if the appointment is not canceled 24 hours in advance.

TO SCHEDULE AN APPOINTMENT CALL:

253-939-1230

Walk-Ins:

Most of all clinic days are entirely booked so it is not possible to respond to walk-in patient's. Please call in advance.

Telephone Calls

Many routine questions regarding your illness, test results and medication can be handled over the telephone. If your question is not urgent, the receptionist will direct you to voicemail and a medical assistant will return your call. If your call is of a medial concern if will be directed to a nurse, you will be asked to hold the line until she is available. Due to HIPPA we can not release your information to any other party without a signed release.

Business Office Hours

Monday - Friday
8:30 a.m. - 5:00 p.m.

Billing & Insurance Benefits

Our fees are based upon the type of service provided. A statement of your account will be

mailed to you from our Business Office.

We are participants with most major insurance plans and are able to submit medical claims directly to major insurance carriers such as Medicare, Blue Shield and Blue Cross, and many other insurance companies. If you do not see us listed on your insurance roster, please check with us **prior** to your appointment.

If we do not bill your insurance directly, we will mail you a statement containing all the information you will need to submit your own claim. Ultimately, however, payment of your medical bill is your responsibility.

We realize medical expenses are often unexpected and difficult to plan for. We accept VISA and MASTERCARD. If you are having a problem paying your account, or you have questions and concerns regarding insurance billing, talk to our Business Office.

Medicare Assignment

All of our physicians are participating in the Medicare Program. This means we will submit your claim for services for you and Medicare will be paying or office directly. Medicare requires us to bill any unmet deductible and a co-payment. If you have questions about Medicare, please do not hesitate to ask questions.

Our business office telephone number is 253-833-1215.

Prescription Refills

When you need a refill or requesting samples on your medication, please call your pharmacy **48 hours in advance**. Your pharmacist needs time to confirm the medication and directions with our office.

We hope this brief information about our practice is helpful to your. Do not hesitate to ask us questions.